



**NOTICE OF COMPLAINT FORM**

You may use this form to register any complaints you have about your attendance at a Behaviour Change Program or about procedures either of the VicRoads, Aussie Drink Drive Education Program, Direct Line or any other agency involved in the provision of Drink Drive Services.

In the first instance, you should speak with the course presenter (or assessor) or, if you wish, contact the Supervisor, Mr John Patriki (0408 442 747).

If you wish to make a specific complaint, please include as much detail as possible such as the date concerned and the names of people (if known) involved.

Complete form and post to:

**The Manager, Aussie Drink Drive Education Program**

[aussiedrinkdrive@bigpond.com](mailto:aussiedrinkdrive@bigpond.com)

Name.....

Address.....

Agency Name

Complaint

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(Attach more sheets if required)

Signature..... Date.....

VicRoads will not accept anonymous complaints. However, the VicRoads will keep the identity of the complaint confidential.